



Mr A Richards
PC Resolve Ltd
8 Wickenfields
Ware
Hertfordshire
SG12 0XH

20th March 2013

The Probate Bureau Ltd
3 Crane Mead Business Park
Crane Mead, Ware
Hertfordshire SG12 9PZ

Telephone 01920 443590
Fax 01920 464429
Email info@probatebureau.com
Website www.probatebureau.com

Dear Andy

Re: PC Resolve Computer Services and IT Support

I just wanted to give you a long overdue thank you, for all the work you have done for us at The Probate Bureau.

Our previous IT guys had been most unhelpful and offered solutions which we considered over expensive and unnecessary. This required a complete rethink.

You have helped us over a very difficult period and have proved unflappable considering the system you had to inherit.

Although we may not yet have a silk purse you have helped us to get rid of the pig's ear.

Welcome done chap.

David West
Managing Director of The Probate Bureau