







The Ashbourne Insurance Group

Telephone 01992 471 001 www.ashbourneinsurance.co.uk

Mr Andrew Richards P C Resolve 8 Wicken Fields Ware Herts SG12 0XH

11th June 2013

Dear Andrew,

I write following your recent visit to our Hoddesdon office to conduct a PC health-check for a number of our older PC's.

I would like to express my thanks for your prompt response to my request and for your understanding of the brief and delivery on-site, your knowledge and expertise has no doubt prolonged the life of these machines pending our planned upgrade next year.

I have now had cause to engage your services on a number of occasions at both the Cheshunt & Hoddesdon offices and in every instance you have been quick to respond to my requests, thorough and knowledgeable in your diagnoses and clean and tidy in your work.

I would have no hesitation in recommending your services to any friends, family or business colleagues and will surely have need of your services again in the future.

Yours sincerely

Peter Smits

Managing Director - Ashbourne Insurance Services